

Evidence Pack

FBA Fee Audit — Size Tier & Weight Misclassification

Seller ID	DEMO-SELLER-7FIG	Marketplace	US (Amazon.com)
Audit period	Dec 6, 2025 — Mar 5, 2026 (90 days)	Generated	March 6, 2026
SKUs reviewed	623	Anomalies flagged	47

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Executive Summary

\$18,466

Gross recoverable (before dedup)

\$6,463

Expected recovery (35% approval rate)

\$1,293

Our fee (20%) only if recovered

12

Recommended cases (8 P0 + 4 P1)

Net recoverable after reimbursement dedup: **\$17,214** (prior reimbursements of \$1,252 on 3 SKUs already subtracted).

Settlement Report is the source of truth for fees charged. Fee Preview used as cross-check only.

Recommended Cases (P0)

These 8 cases have Expected Value \geq \$50. Submit in Seller Central via [Help > Get Support > FBA > Fees > Weight & Dimensions](#). Max 3-5 cases per day (P0 + P1 combined). Start with the highest EV.

#	SKU	Issue	Δ Fee/unit	Units (90d)	Recoverable	EV
1	HOME-BAMBOO-01	Lg Std → Sm Bulky	+\$3.16	1,345	\$4,250	\$1,488
2	PET-BED-XL	Lg Bulky fee miscalc	+\$14.25	800	\$11,400	\$3,990
3	SUPP-WHEY-2LB	Weight band (2.1 lb)	+\$1.84	1,530	\$2,815	\$985
4	KITCHEN-RACK-M	Sm Std → Lg Std	+\$2.41	920	\$2,217	\$776
5	YOGA-MAT-6MM	DimWeight error	+\$1.12	2,100	\$2,352	\$823
6	TOOL-DRILL-SET	Lg Std → Sm Bulky	+\$4.87	340	\$1,656	\$580
7	BABY-MONITOR-V2	Weight band (1.2 lb)	+\$0.96	1,800	\$1,728	\$605
8	OUTDOOR-LIGHT-3	Sm Bulky fee miscalc	+\$3.45	410	\$1,414	\$495

Sample Case Text (P0 #1 — HOME-BAMBOO-01)

Copy-paste the text below into Seller Central > Help > Get Support > FBA issue > Weight & Dimensions.

Subject: Request for Cubiscan remeasurement – incorrect size tier for SKU HOME-BAMBOO-01

Hello,

I am writing to request a Cubiscan remeasurement for ASIN B0EXAMPLE01 (SKU: HOME-BAMBOO-01). Based on my own measurements of the product in its shipped packaging, the correct packed dimensions are:

Length: 17.2 in | Width: 13.8 in | Height: 7.5 in | Weight: 4.6 lb

These dimensions place the product in the **Large Standard** size tier. However, my Settlement Report shows I am being charged a Small Bulky fulfillment fee of \$9.73/unit instead of the expected Large Standard fee of \$6.57/unit – a difference of **\$3.16 per unit**.

Over the past 90 days, 1,345 units were shipped, resulting in approximately **\$4,250 in overcharges**.

I am attaching photos of the product with tape measure (L/W/H) and on a digital scale, with the SKU label visible in each photo.

Could you please initiate a Cubiscan remeasurement at the fulfillment center? If the new measurements confirm my figures, I respectfully request a retroactive correction of the fulfillment fees for all shipments within the eligible window.

Thank you for your time.

Attachments to include: 3 photos with tape measure (L x W x H, SKU label visible) + 1 photo on digital scale (weight, SKU label visible). Phone photos OK. **Do NOT attach this PDF to Seller Support.**

Batch List (P1)

These 4 cases have EV between \$20-\$50. Submit after all P0 cases are resolved. Remember: max 3-5 cases per day total (P0 + P1 combined).

#	SKU	Issue	Δ Fee/unit	Units (90d)	Recoverable	EV
9	PHONE-CASE-PRO	Weight band (0.3 lb)	+\$0.52	780	\$406	\$142
10	DESK-LAMP-LED	Sm Std → Lg Std	+\$1.18	290	\$342	\$120
11	SPICE-SET-12PK	DimWeight rounding	+\$0.38	1,450	\$551	\$193
12	TOWEL-MICRO-XL	Weight band (1.1 lb)	+\$0.72	520	\$374	\$131

SAMPLE

Appendix A — Audit Methodology & Proof

Source of truth

All fee amounts are extracted from the **Settlement Report (Flat File V2)**. This is the actual amount Amazon charged — not an estimate. The Fee Preview report is used as a secondary cross-check only.

Size tier classification (US 2026)

Tier	Max weight	Max longest	Max median	Max shortest
Small Standard	16 oz	15"	12"	0.75"
Large Standard	20 lb	18"	14"	8"
Small Bulky	50 lb	59"	33"	33"
Large Bulky	50 lb	59"	33"	33"
Extra-large	> 50 lb	See Amazon	—	—

Dimensional weight formula

$\text{DimWeight (lb)} = (\text{Length} \times \text{Width} \times \text{Height in inches}) / 139$

$\text{Shipping weight} = \max(\text{unit weight}, \text{dimensional weight}) + \text{packaging allowance}$

Fee verification

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Fee_expected = lookup(tier_expected, shipping_weight_band, apparel_flag, marketplace)

Delta = Fee_charged (Settlement) - Fee_expected

Recoverable = Delta x Units_shipped (90 days)

EV = Recoverable x P_success (default 35%)

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Small Bulky fee rates: Estimated from limited public data. If your Fee Preview CSV is available, we cross-check against actual per-unit fees. Flagged cases include a warning when Small Bulky rates are used.

Appendix B — Submission Guide

Follow these steps for each recommended case. Do not submit more than **3-5 cases per day** (P0 + P1 combined). Start with P0 cases (highest EV). Space submissions across multiple days.

1. Open Seller Support

Seller Central > Help > Get Support (or Contact Us).

2. Select category

FBA > Fees > Weight & Dimensions / FBA fee overcharge.

3. Write the subject

"Request for Cubiscan remeasurement — incorrect dimensions/weight for [SKU]".

4. Paste the case text

Copy the prepared text from this Evidence Pack (see P0/P1 sections). The text requests Amazon to remeasure (Cubiscan) the product at the FC and apply retroactive correction if confirmed.

5. Attach PHOTOS (not PDF)

3 photos of packed product with tape measure (L x W x H, SKU label visible) + 1 photo on digital scale (weight, SKU label visible). Phone photos are fine. Amazon rejects external PDF attachments.

6. Submit and note Case ID

Track the status: Approved / Denied / Info Requested.

7. Request retroactive correction

If Amazon confirms new dimensions via Cubiscan, request that the correction applies retroactively to all shipments in the 90-day window.

8. Report results

Send us the Case ID + outcome for tracking and future pack improvement.

This document is for your internal reference only. **Do not attach this PDF to Amazon Seller Support.** Submit your own photos and the prepared case text instead.